Revolutionizing Healthcare Administration:
Arizona Care Network Adopts Solve.Care’s Game-Changing Technology Platform To Improve Clinical Outcomes, Transparency and Efficiency

PHOENIX (Feb. 28, 2018) – In the first partnership of its kind in the healthcare industry, Arizona Care Network, a leading accountable care organization, will pilot a game-changing Blockchain technology platform developed by Solve.Care with a promise of improving clinical outcomes, relieving healthcare’s administrative burdens, and reducing costly waste within the system.

“There are so many inefficiencies in today’s healthcare system,” said David Hanekom, MD, CEO of Arizona Care Network. “We want to help patients get the information and care they need more quickly and ease the considerable administrative burden on our providers.”

Solve.Care employs Blockchain technology as well as cloud computing and cognitive learning capabilities to improve healthcare delivery and benefits administration. The platform addresses the core need to coordinate all parties by using a decentralized approach that delivers all relevant information to the right party exactly when needed. The proprietary platform will serve as the foundation for smart applications ACN will deploy throughout its network of 5,500 physicians and 250,000 patient members.

How do you ease the pain of healthcare for patients?

- Give them a tool that simplifies the process of finding a doctor for timely access to care.
- Give them transparency into their insurance benefits so they can seek the care that is best for them, confirm eligibility, and know the costs ahead of time.
- Give their doctors visibility into the patient’s care events across all providers so the care team can communicate, coordinate, and eliminate costly duplication of services.
- And reduce the confusing and often duplicate paperwork associated with health insurance billing and payments.

Patients aren’t the only ones who need relief.

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“Technology was supposed to streamline administrative systems to make healthcare safer and more efficient. But one of the biggest headaches for physicians is the necessity to use so many different technology solutions and none of them talk to each other, which delays updates, or misses them altogether. This can adversely affect patients and their health,” said Dr. Ed Clarke, chief medical officer for ACN. “Practices have bought all these technology ‘solutions’ but they sometimes create more problems.”

The ACN platform created by Solve.Care will alleviate many of these problems associated with healthcare administration and reduce the wide range of functions required to administer health benefits in a more efficient and cost effective manner.

Largely used in the financial industry in the past, Blockchain technology – a distributed ledger approach utilized in real-time transactions – will streamline healthcare administration. The Solve.Care solution allows organizations to create, store, and share administrative and financial records via a network of personal devices that do not rely on a central entity to control the data. The Solve.Care platform updates all parties in the “chain” in real time. So doctors’ offices can use the application to check patient eligibility and benefits details, coordinate care across parties and locations, and eliminate delays in payer reimbursement.

ACN intends to be the leading technology-enabled ACO in the United States.

“We manage a growing number of value-based contracts. To be successful, we need immediate access to actionable health data for our providers,” said Dr. Hanekom. “We also must support timely payment to our providers.” ACN will go live with the Solve.Care platform in June; in phase one providers will use the Care.Wallet application to receive payments from ACN. Future phases will add new features for providers, such as reimbursement for healthcare delivery, and will expand the Care.Wallet to patients.

Working with ACN advances Solve.Care’s mission to decentralize processes and delegate more authority to patients and physicians without losing control of cost and utilization, according to Pradeep Goel, the company’s CEO.

“The growth of Blockchain technology is the paradigm shift in health care that will allow for true coordination of care administration. This enables organizations like ACN to have direct interaction among patients, insurers and providers,” he said. “Ultimately, this will help improve patient outcomes through more effective clinical coordination and reduce or eliminate the cost of duplication, inefficiency, waste, abuse and fraud from the system.”

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About Arizona Care Network

Arizona Care Network is a physician-led and -governed accountable care organization that improves healthcare and reduces costs by actively managing care for its patients. ACN is a partnership between Dignity Health Arizona and Abrazo Community Health Network and includes hundreds of independent providers. ACN also is affiliated with Phoenix Children’s Care Network to offer parents access to Arizona’s leading pediatric health system.

The network is comprised of more than 5,500 primary care and specialty physicians providing a broad range of clinical and care coordination services to adult and pediatric patients in Maricopa and Pinal counties. For more information, visit www.azcarenetwork.org.

About Solve.Care

Solve.Care Foundation was established with the goal of revolutionizing administration of healthcare and other benefits programs globally and make healthcare and benefits programs work better for everyone. The platform brings a relationship-centric approach to care coordination, administration and payments that addresses the three pillars of healthcare: clinical, administrative and financial. Solve.Care’s platform is designed to enable insurance companies, government agencies, hospitals and providers, pharmacies and businesses to build care coordination and delivery networks and engage their stakeholders. Solve.Care is launching a number of groundbreaking innovations such as Care.Wallet, Care.Cards, Care.Coins and Care.Vault. Solve.Care is implementing their administrative platform on top their highly innovative Care.Protocol that defines and enforces all healthcare entities and relationships using Blockchain distributed ledger technology.

For more information, visit www.solve.care or contact the company via email at info@solve.care.

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