Arizona COVID-19 cases

The Arizona Department of Health Services has reported 28,296 positive COVID-19 cases and 14,374 cases in Maricopa County as of June 9, 2020. Out of the 409,174 COVID-19 tests completed to date in Arizona, 6.3% have tested positive for the virus. In Maricopa County, 1,773 patients (12%) have been admitted to a hospital and 414 (3%) admitted to an ICU since the county began collecting data on Jan. 22.

Food trucks here this week

Don't forget – this is the week that Abrazo employees, physicians and first responders will be treated to free meals from local food trucks courtesy of Ball Corporation, which operates a beverage packaging manufacturing plant in Goodyear.

The meals are being donated in recognition of Abrazo's health care heroes serving greater Phoenix during the ongoing novel coronavirus pandemic. Meals will be served during day and evening shifts; watch for flyers with details about dates and times for your campus.

COVID Safety and Abrazo

COVID Safety standards have been implemented across the Abrazo Health network. They include a rigorous combination of infection prevention processes, training, testing, personal protective equipment and technology. We are closely monitoring the capacity of all departments including our ICUs, remaining focused on providing safe care and encouraging the public to seek medical care when needed.

This past week, the state of Arizona saw COVID-19 cases rise to an all-time high which has generated much media attention. Similar to what other health systems have reported, Abrazo has seen an uptick in COVID-19 patients to include increased ICU utilization.

At this point, we have enough physical ICU beds in our system, but have had days where our staffed ICU beds have been in short supply. Through support of our national healthcare infrastructure, we are working to identify ways to continue increasing ICU staffing to care for additional patients. It is important to note, however, that the number of COIVD patients in our ICUs remains a smaller portion of the overall ICU census.

We truly appreciate the support our hospital staff, medical staff and community have provided. We look forward to continuing to partner as we work through this unprecedented time.

HR teams are back

Hospital HR teams are returning to regular office hours. You can continue to receive services remotely if you wish by using Employee Self-Service on the eTenet portal, or scanning/emailing documents to us. Please let your hospital HR reps know if you have any questions about accessing services onsite.

Employee Health hotline

A reminder to please notify your hospital's Employee Health office if you go home sick. Employee Health staff will stay in touch daily before you return to work.

The Abrazo Employee Health hotline for COVID-19 questions is available Monday through Friday from 7 a.m. – 7 p.m., and Saturday-Sunday from 7 a.m. – 5 p.m. The hotline is for Abrazo employees only and may be reached at 602-246-5597.

If you need to visit Employee Health, please call ahead so staff can plan for your arrival.

Telehealth visits through MD Live

The MD Live $0 copay for Abrazo employees on the Tenet health plan (Blue Cross/Blue Shield of Texas) remains in place until Sept. 30, 2020. The $0 copay for telemedicine applies only to those covered members who use MD Live for a telemedicine visit.

Although other providers are offering virtual appointments, regular provider appointments held virtually are billed as an office visit for employees/plan members. While these may fall under the umbrella term "telehealth," they are not services performed through our telemedicine carrier MD Live.

If you have questions about coverage, please refer to the phone numbers located on the back of you medical plan ID card.

Incident Command email

Do you have a suggestion or feedback related to the hospital's pandemic response? Please email questions or suggestions to IncidentCommand@abrazohealth.com. Your message will be routed to the appropriate person to evaluate and respond.